

LINKSYSRADIO Super Service / Super Guide FAQ

1. What is the Super Guide (Super Service)?

The Super Guide is a paid Internet radio Guide that gives you more stations, more features and more fun. **The Super Guide is available now for a one time fee. No annual subscription fees will be charged.**

2. What is included in the Super Guide?

The Super Guide is simply the best way to enjoy Internet radio. You can listen to over 1,500 radio stations of all types and from all over the world. Choose from Rock, Jazz, Country, News, Talk, College, Public stations and many more. We have stations from Algeria to Venezuela and everywhere in between. The Super Guide gives you weekly updates of stations. We keep the listings fresh and we add new stations every week. We make your favorite stations even easier to play. When you find audio entertainment that you enjoy you can add it to your digital music player listings. You want the most out of your digital music player -- the Super Guide is your number one source for Internet radio

3. How do I buy the Super Guide?

Just log onto the Web site www.linksysradio.com from any computer on the Internet. You will need your digital music player MacAddress to order the Super Guide. You can see your digital music player MacAddress in the digital music player display.

4. What is the Trial Super Guide?

Your digital music player comes with a 2 month no-risk free trial of the Super Internet Radio Guide. The Super Guide gives you more stations, more features and more fun. At the end of the trial period you can continue the Super Guide by paying the one time fee or receive the 50 station Basic Internet Radio Guide.

5. What is the Basic Guide?

The Basic Guide is a free internet radio guide provided with your digital music player. You can upgrade to the Super Internet Radio Guide at any time by going to www.linksysradio.com. The Super Guide gives you more stations and more features. You want the most out of your digital music player - the Super Guide is your number one source for Internet radio.

6. Why don't I have the Super Guide any more?

Your free trial of the Super Internet Radio Guide has expired and you now have the Basic Guide. If you enjoyed the Super Guide and would like to have it again you can sign up for it at www.linksysradio.com.

7. How can I get the Super Guide back again?

Just log onto the Web site www.linksysradio.com from any computer on the Internet. You will need your digital music player MacAddress to order the Super Guide. You can see your digital music player MacAddress in the digital music player display.

8. Why do stations not work sometimes?

The stations can only support a limited number of listeners at any time. If the station's servers have reached their limit of listeners you will not be connected. Often if you try again in a few minutes you will be connected to the station.

9. Why do stations disappear from my list?

When a station stops broadcasting on the Internet we remove the station from the list. We constantly check the stations to see if they are on the air, when a station restarts broadcasting we put them back in our list of stations.

10. Why isn't my favorite Internet radio station on the station list?

Not all stations can be played on your digital music player. Your digital music player plays only formats that it can support, like the MP3 format. Stations that use the RealMedia or Windows Media format cannot play on your digital music player.

11. How do I manually update my Wireless-B Media Link to see change to My Favorites Groups now?

Changes will appear on your Wireless-B Media Link after it is next updated. Your Wireless-B Media Link updates automatically once per day. You can manually update your Wireless-B Media Link immediately by clicking on the configuration button on the remote, browse to the 'Internet Radio' item, click the right navigation arrow, then select the 'Manual Update' item, then click the right navigation arrow twice to start the update.

The station will appear in the Media Link under the following directory:

Internet Radio -> My Favorites

12. Why are some stations (such as the BBC) not available?

Certain stations, like the BBC, broadcast in a format that the Media Link does not support. The Media Link plays MP3 stations only, of which there are many available. However, it does not play stations that are in WMA or RealAudio format.

– How do I ask other questions?

Please [click here](#) to email us and ask us any other questions.

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